

RONNIE GABRIEL



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PROFESSIONAL SUMMARY

Dedicated professional with 12 years of experience at the intersection of healthcare, technology and data management. Adept at collaborating with clinicians, IT professionals, and leadership to implement and optimize EHR systems, enhance provider efficiency and support compliance with regulatory standards. Recognized for translating complex data into actionable solutions that improve clinical workflows and patient outcomes. Currently pursuing a Masters of Science in Healthcare Informatics to expand expertise in clinical data integration, system governance and healthcare information technology innovation.

CORE COMPETENCIES

- Clinical Workflow Optimization
- Electronic Health Records (EPIC, Cerner, Meditech, etc.)
- Data Analysis & Reporting (SQL, Tableau, Power BI)
- Health Information Exchange (HIE)
- HL7, FHIR, HIPAA Compliance
- User Training & At-the-Elbow Support
- Process Improvement & Change Management
- Clinical Decision Support Systems (CDSS)
- Project Management (Agile, Waterfall)

EDUCATION

MH Healthcare Informatics & MBA Healthcare Administration (in progress)

BS Information Technology

AS Clinical and Medical Management

Certifications:

Applied Health Informatics

National Certified Medical Assistant

AHA BLS

EXPERIENCES

Clinical Operations Supervisor

Providence Cancer Institute, Portland, OR [2022-PRESENT]

- Oversee clinical communications, ensuring a streamlined and efficient exchange of information among patients, clinic staff, providers and external entities.
- Creation of comprehensive training materials and compiling informative resources for diverse audiences. Regularly generate status reports on training initiatives, actively participating in quality improvement processes.
- Facilitate cross-functional meetings with providers, clinicians and IT teams to gather requirements and ensure alignment of informatics solutions.
- Serve as liaison between clinical staff and technical teams to translate clinical needs into system configurations.
- Collaborate with EPIC go-live support staff and clinic managers to address and resolve any issues during implementation, ensuring smooth transition and optimal system performance.
- Analyze clinical workflows, design optimized processes and collaborate with stakeholders to improve efficiency and provider satisfaction.
- Develop training plans, end-user guides and go-live support strategies to ensure smooth adoption of laboratory transition; provide at-the-elbow training and coaching to providers, boosting efficiency.
- Provide timely coaching to team members, recognizing successes and identifying areas for improvement. Foster a culture of continuous learning and professional development.

Certified Clinical Care Coordinator

Providence Cancer Institute, Clackamas, OR [2021-2022]

- Efficiently coordinated clinical communications among patients, clinic staff, providers, and internal/external organizations, optimizing patient care coordination.
- Delegated tasks to team members to ensure prompt resolution of urgent and emergent patient issues; thereby promoting exemplary patient care standards.
- Spearheaded the recruitment, onboarding, training and supervision of staff to foster a competent and motivated team.
- Provided timely coaching and feedback, recognizing accomplishments and identifying areas for improvement.

Clinical Medical Assistant Lead/Scribe Lead

Legacy Vascular and Pre-Operative Surgery, Portland, OR [2016-2021]

- Streamlined communication and information exchange channels with referring and consulting physicians.
- Formulated, implemented and refined clinic department policies and procedures.
- Collaborated with patients, families, healthcare providers and other resource organizations to ensure effective communication and comprehensive care plan implementation.
- Provided comprehensive training and coaching to scribes to ensure all employees meet performance expectations and receive ongoing support.
- Worked collaboratively with physicians to collect documentation and other relevant information for patient visits, delivering optimal patient care in an efficient manner.